



## **Nilfisk Carpetmaster Upright Series Maintenance Guide**

**To keep your vacuum performing properly, focus on these three areas. Most issues come back to one of them.**

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### **1. Keep airflow clear**

**Check for clogs in the hose, wand, and intake path.**

- **Remove any visible debris**
- **Use a flashlight to check for hidden blockages**
- **Clear obstructions gently with a flexible tool**

**Even partial blockages will reduce suction and can lead to overheating.**

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### **2. Maintain bags and filters**

**Restricted airflow is often caused by a full bag or dirty filters.**

- **Replace the bag when it's about half to two-thirds full**
- **Clean or replace filters regularly**
- **If washing filters, always ensure they are completely dry before reinstalling**

**This is one of the most common causes of performance issues.**

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### **3. Check the brush roll and belt**

**If the vacuum is running but not cleaning, this is usually the reason.**

- **Remove hair or debris wrapped around the brush roll**
  - **Make sure the brush spins freely**
  - **Replace worn brushes or damaged belts**
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### **Additional quick checks**

- **Inspect the power cord for damage**  
**Set the correct brush height for the floor type**
  - **Store the vacuum in a clean, dry area**  
**Avoid vacuuming salt—it can corrode internal parts over time**
  - **Avoid vacuuming water or wet mats—it can damage the motor and internal components**
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### **Need Additional Help?**

**If you're still experiencing problems or have questions about maintaining your vacuum, Tennier Sanitation is here to help. For expert advice, troubleshooting, or product support, please reach out anytime.**

#### **Contact Us:**

**Phone: 905-522-5756**

**Email: [email@tennier.ca](mailto:email@tennier.ca)**

**We're here to help you keep your equipment running at its best.**